

---

## POTAWATOMI REWARDS RULES & REGULATIONS

1. Potawatomi Rewards membership is free.
2. Must be at least 21 to enter casino and to play bingo.
3. One account per member.
4. Accounts and membership benefits (including points) are non-transferable and cannot be claimed by another party assigned or inherited.
5. Potawatomi Casino Hotel (PCH) policy prohibits a member to accrue points by distributing their card to other players. Only the member whose name appears on the card may use the membership card. Violation of this rule will result in the termination of membership and forfeiture of any points or other benefits.
6. Members are responsible for presenting their Potawatomi Rewards card to a pit supervisor when participating in table games play and for properly inserting their card into the card reader on any slot, video poker, or other video game. Members are responsible for confirming that the card has been verified and accepted before continuing play. Members will not receive benefits if the card is not presented or properly inserted prior to play. Seek assistance from a Potawatomi Rewards staff member if needed.
7. Potawatomi Casino Hotel uses reasonable efforts to track a member's average bet and length of play; however, as a condition of receiving points for table games play, members agree that such points are granted based on the personal observation of Potawatomi Casino Hotel employees, which is subject to error. All decisions of management are final and binding.
8. Members cannot achieve Potawatomi Rewards Ember-, Ignite-, Blaze- or Flame-level status by earning points while participating in special invite-only events or poker.
9. Management will review any disputes regarding the accumulation of bonus points or point balances. All decisions of management are final and binding.
10. Management reserves the right to adjust any point balance resulting from machine/ reader malfunction, operating errors and/or fraud.
11. Point redemption information is available at the Potawatomi Rewards booth.
12. Guest signature on a receipt will constitute consent to deduct points. The use of a PIN at a slot machine will also constitute consent to deduct points.
13. To redeem points, special offers or gifts, a member must present their Potawatomi Rewards card along with a valid photo ID displaying the same name as on the Potawatomi Rewards card. A member must be present to redeem points and a power of attorney or other appointed person (redeeming another member's points) will not be accepted.

14. Potawatomi Casino Hotel is not responsible for lost, stolen or misused cards. Lost or stolen cards should be reported to the Potawatomi Rewards booth immediately. Duplicate cards may be issued upon presentation of proper identification.
15. Membership in the Potawatomi Rewards is a privilege granted by Potawatomi Casino Hotel and is only offered to those who comply with the policies, procedures and rules for membership as well as all other requirements of Potawatomi Casino Hotel. Any misuse of the card or violation of these requirements will result in the forfeiture of all benefits and points.
16. Accounts without activity for 12 consecutive months will become inactive and all unredeemed points will be forfeited.
17. In the event that a guest requests to become self-banned from Potawatomi Casino Hotel, their Potawatomi Rewards membership and points will become inactive for the 12-month duration of the ban and points will be forfeited.
18. In the event that a guest is banned by the Casino from entering Potawatomi Casino Hotel, their Potawatomi Rewards account will become inactive and all points forfeited.
19. The use of the Potawatomi Rewards card constitutes acceptance of the player loyalty program's rules, terms and conditions as well as all other rules of Potawatomi Casino Hotel. Potawatomi Rewards cards are the property of Potawatomi Casino Hotel and may be revoked, confiscated or cancelled at Casino Management's discretion. Members must return Potawatomi Rewards cards at time of cancellation.
20. Management reserves the right to change or alter the rules of Potawatomi Casino Hotel and the terms and conditions of the Potawatomi Rewards player loyalty program at any time without notice, and to revoke membership or cancel the program at any time. All Potawatomi Rewards rules are posted in the Casino.
21. Points are granted based on criteria established by the Casino and the granting of points creates no property or other right in the points.
22. Any matters not addressed by these rules will be reviewed by Casino Management and all decisions of Casino Management are final.
23. Must be at least 21 years old to enter and dine at casino floor restaurants; 18 to dine at Canal Street Café and Potawatomi Marketplace restaurants.